Monitoring as a Service
Cloud-based performance and availability monitoring of

Key challenge

The rapid pace of change to mobile apps and the infrastructures they rely on frequently cause interruptions. Traditional monitoring of components such as network infrastructure and servers fails to include the perspective of users with real mobile devices on carrier networks.

The solution

Perfecto Mobile's Monitoring as a Service provides a cloud-based monitoring system with real mobile devices on carrier networks, automated scripts, reporting, and services to create scripts and analyze results.

What we do

- Provide a cloud-based monitoring platform
- Create automated monitoring scripts and configure them to run on a recurring basis
- Monitor end-to-end performance and availability of mobile apps on real devices and carrier networks
- Keep automated scripts updated as changes are made to the mobile app
- Analyze failures to determine whether they're a false alarm or a real service outage
- Provide training in the use of the monitoring platform

Deliverables

- Access to the cloud-based monitoring platform
- One automated monitoring script (no more than 10 views or pages with 10 fields on each)
- Maintain script to account for changes to the mobile app
- Configure monitoring platform based on customer's preferences
- Analysis of failures and alerts

To get started

- Contact your Account Manager or Customer Success Manager
- Call +1 (781) 205-4111 or email sales@perfectomobile.com

Perfecto Mobile can help

Perfecto Mobile Professional Services engages with your team members who have an active role in the process of developing, testing and releasing mobile apps to the market. This enables them to leverage the Perfecto Mobile CQ Lab to deliver high quality releases in an unattended manner with sufficient test and device coverage.

Regardless of the maturity of your mobile app quality practices, Perfecto Mobile can provide the training, services and expertise to bring your mobile user experience to the next level.

Easy-to-buy and leverage services packages combine the best of our training, implementation, optimization and best practices offerings add velocity and increase levels of efficiency and quality throughout the SDLC. Talk to your account manager or customer success manager to learn more about packages including:

- Automating The Quality Process
- Making the Shift to OpenSource Automation
- Implementing Continuous Quality

About Perfecto Mobile

More than 1,000 customers, including the top Fortune 100/500 across the banking, insurance, retail, telecommunications and media industries rely on Perfecto Mobile to optimize mobile time-to-market, improve customer engagement, mitigate risk and reduce costs while continuously

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